Transform Your Real Estate Market



Jeffrey Gephart, Vermontwise Energy Services, Inc.

8th Annual North American Passive House Conference

October 17, 2013
Pittsburgh, Pennsylvania



The Problem

The real estate market is ill-equipped to assess & value a Passive House.

Without a loan & a supporting appraisal, including the additional capital to build a Passive House, many projects will die on the vine.



We Can Fix This Problem

To expand the market for Passive Houses we must go beyond outreach & education of prospective owners, architects, & builders.

We must also reach out & assist buyers, realtors, property appraisers, & lenders to recognize & realistically value building energy performance benefits.

Real Estate Is Local (The MLS)



The Multiple Listing Service (MLS) is your area's real estate database.

They are usually independent organizations owned & operated by local Boards of Realtors.

The MLS displays homes for sale & sold.

Users can search for many home features; however...

of the ~850 MLS across the country, only ~150 MLS have "Green Features" or energy performance data.

The MLS is also an important tool used by appraisers to find "comparable" value homes from actual sales data.

Achieving Market Transformation Locally

Transformation of the real estate market so that sellers & buyers can identify & accurately value energy-efficiency benefits.

Based on my experience in this goal in your market:

Create an alliance with

 Expand that alliance by lenders, & realtors

Green your Multiple Li

e suggested steps to achieve

n allies

& educating: local appraisers,

• Be proactive in promoting education of in dealing with appraisers & lenders

Find Local Construction Allies

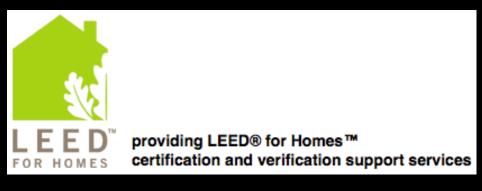
Who else is building energy-efficient homes or commercial buildings in your area & feels their properties are undervalued?











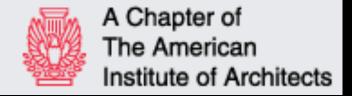


Raters & Agencies



Find Local Construction Allies

AIA Vermont







Outreach to Local Appraisal, Lending, & Real Estate Associations

- Expand your alliance by identifying & reaching out to your local:
 - Appraisal Institute Chapter (or other appraisal organizations)
 - National Association of REALTORS Chapter
 - Mortgage Bankers & Credit Union Associations
- Educate these critical market actors about the HERS Index & 3rd party verified building certifications, building science, & energy economics.
- Find & enlist any local NAR Green Designated Realtors & EcoBrokers
 & enlist their support prior to engaging your MLS

(maybe they're on your local MLS board of directors).

Appraisers & realtors are MLS subscribers; you're not.

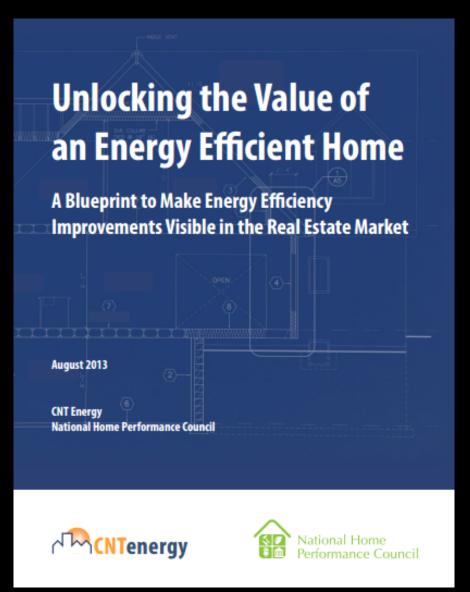
Nation Efforts

Become familiar with supporting national efforts.

Recommended reading:

Explains national efforts to coordinate communications between the building & energy-efficiency community & the real estate, lending, & appraisal industries utilizing the "Greened" MLS as a common data repository.

www.cntenergy.org/media/Unlocking_Value_2013.pdf



Determine Your Goals & Approach your MLS

- Determine if your alliance & your MLS is committed to a significant "greening" as described in *The Green MLS Toolkit* & *Green MLS Implementation Guide* or whether a more minimalist "KISS" approach is more appropriate.
- Request MLS inclusion of specific, objective & recognized energy performance metrics.
- At a minimum, request that the MLS include:
 - HERS Index Score
 - 3rd party verified building certifications appropriate to your region





CONCORD, NH — June 3, 2010 – Weston Solutions, Inc. (WESTON®) today celebrated the dedication of its new regional headquarters at 45 Constitution Avenue, in the Horseshoe Pond Redevelopment corridor. The facility is the first LEED®-Gold certified professional office building in Concord, demonstrating WESTON's commitment to sustainable green building and redevelopment practices.



Our MLS covers all of Vermont & New Hampshire, some of Maine & a tiny bit of Massachusetts.



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Condominium

20 Thorn Bush Rd Hinesburg, Vermont 05461 \$259,900



MLS #: 3063781 Price: \$259,900 Total Rooms: 5 BedRooms: 2 Total Baths: 2 Acres: 0.00 Square Feet: 1348

Sq Ft Above GRD: 1348 Sa Ft Below GRD: 0

Taxes: \$0 Tax Year: 2009 Year Built: 2010 Condo Fees: \$175 Community:







Remarks:

Great Hinesburg "Smart Growth" neighborhood to be built by Sterling Construction in Thistle Hill. Home is Energy Star and National Green Building Standards rated. Garden homes with maintenance-free living in a village setting: lawn mowing, snow removal, trash, and landscaping handled by association. Home near 14 acres of wooded common land with walking trails. This home features 9 foot ceilings, GE appliances, and first floor master bedroom and laundry. Ground-level is awaiting your custom design touch! Other plans available.

Features:

Style: Townhouse Color: Sand

Amenities: Garden Space, Snow Removal, Trash,

Full Baths: 2 3 / 4 Baths: 0 1 / 2 Baths: 0

Roads: Association, Private Water Heater: Gas-Natural

Basement: Unfinished, Walk Out, Other

Construction: Wood Frame

Driveway: Paved

Electric: 100 Amp, Circuit Breaker(s)

Exterior: Vinyl Foundation: Concrete

Garage / Parking: Attached, Auto Open, Off

Heating / Cooling: Baseboard, Multi Zone

Heat Fuel: Gas-Natural

Lot Description: Common Acreage, Subdivision,

Trail/Near Trail, Village Roof: Shingle-Architectural

Interior Features: Cable, Eat-in Kitchen, Living Room, Living/Dining, Master BR with BA, Smoke

Det-Hdwired w/Batt, Vaulted Ceiling, Walk-in

Water: Public Sewer: Public School District:

Elementary: Hinesburg Elementary School Junior High: Hinesburg Elementary School High School: Champlain Valley UHSD #15

Foot Print: Seasonal: No Surveyed: Yes Zoning: Res Flood Zone: No Book: 197 Page: 128

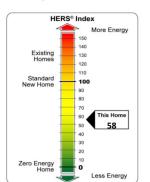
Map: 167B&C

HERS Index: 58

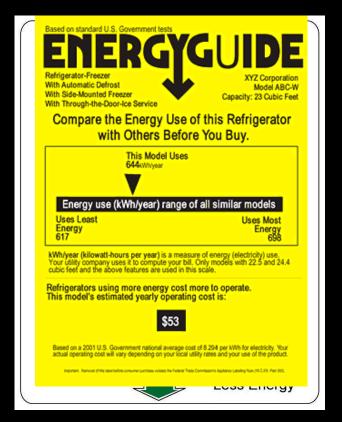
Room Dimensions:

Master Bedroom: 12x14 Bedroom 2: 12x13 Kitchen: 9x10

Living Room: 16x14 Dining Room: 9x10



A graphic display of the HERS Index score in the MLS will function more like the EnergyGuide label & provide context.



Jeffrey Gephart, Vermontwise Energy Services, Inc.



Third-party verified building certifications added to NNEREN MLS

(subscriber input fields)

Passive House was added recently

BUILDING CERTIFICATIONS (max 99) Energy Star Cert. Home HERS Rated LEED for Homes-Platinum LEED for Homes-Gold LEED for Homes-Silver LEED for Homes-Certified Ntl Grn Bldg Stnd-Emerald Ntl Grn Bldg Stand-Gold Ntl Grn Bldg Stand-Silver Ntl Grn Bldg Stand-Bronze Passive House VT Blds Greener Certified Other





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A Home Energy Rating Score (HERS) is a nationally recognized energy performance certification, measuring the overall energy efficiency of a home. Homes are rated using the National Residential Energy Services

Network "Index" Rating scale, with 0 points being the most efficient.

NNEREN has a field to add this information in Listing Maintenance.

Home Energy Rated Index Score





Subscriber View

Provide your MLS & subscribers with educational support.

Greening Our MLS

Northern New England Real Estate Network



Subscriber View

Using Home Energy Ratings & Building Certifications to Document & Market Energy-Efficient & Green Certified Homes at NNEREN.COM

Webinar by

Jeffrey Gephart

Trade Ally Outreach Contractor Efficiency Vermont/Vermont Energy Investment Corp.

800-893-1997

vtwise@together.net

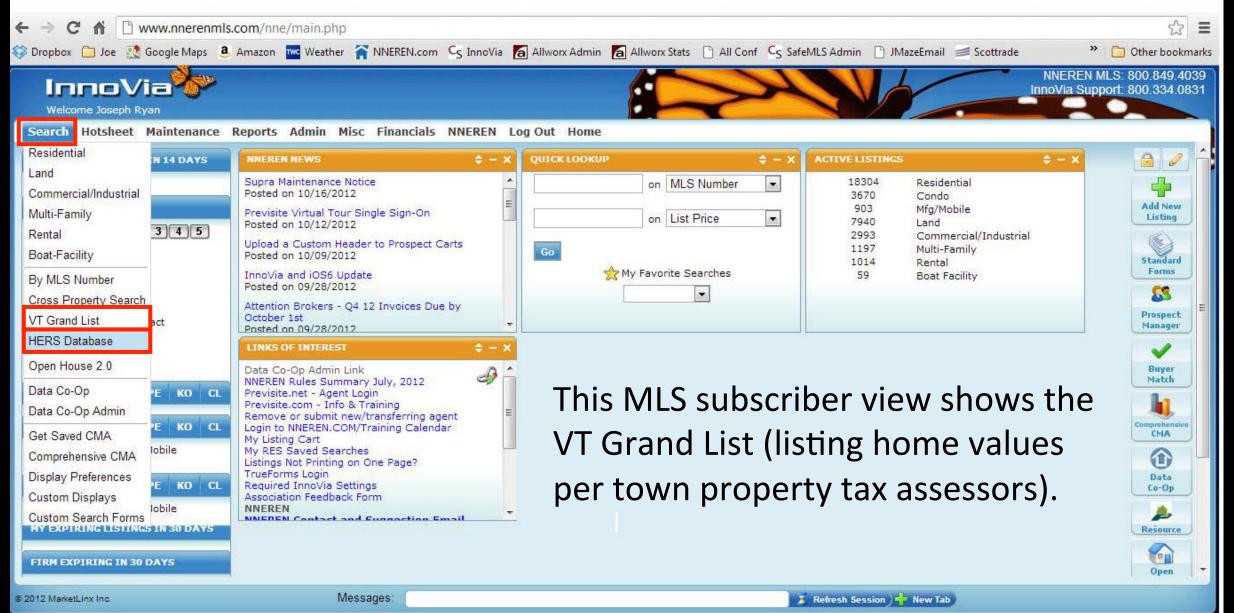
Tap Utility Program Sponsors for More MLS Data

Many of the most energy-efficient & green-certified homes being built are custom homes that are never listed on the MLS.

- Ask local energy-efficiency program sponsors and/or 3rd-party verifiers to create a database to append to the MLS (to accelerate market awareness of the efficient homes being built).
 - List all homes that get HERS Ratings & earn 3rd party verified building certifications to help appraisers & realtors with local comparable sales data.



Home Energy Rating & Building Certification Appraiser Database





Home Energy Rating & Building Certification Appraiser Database Subscribers Only

State	County	City	Postal Code	Development Name	StreetNr	Address1	Address2	HERS Index Score	ENERGY STAR Home	LEED for Homes	NAHB - Nat Green Bldg Std	Passive House	Vermont Builds Greener	Complete Date
VT	Addison	Addison	05491					55						05/31/12
VT	Addison	Ferrisburg	05456					63	TRUE					01/11/12
VT	Addison	Ferrisburg	05456					1	TRUE					9/6/2012
VT	Addison	Lincoln	05443					57	TRUE					01/20/12
VT	Addison	Lincoln	05443					53	TRUE					06/12/12
VT	Addison	Lincoln	05443					16	TRUE					8/6/2012
VT	Addison	Lincoln	05443					52	TRUE					9/6/2012
VT	Addison	Middlebury	05753	Ē.				58						12/6/2012
VT	Addison	Middlebury	05753	Į.				55						12/11/2012
VT	Addison	Middlebury	05753	Ē.				54						12/14/2012
VT	Addison	Middlebury	05753	ĺ				55	TRUE					11/04/11
VT	Addison	Middlebury	05753	· ·				55	TRUE					11/04/11
VT	Addison	Middlebury	05753	ĺ				56	TRUE					11/04/11
VT	Addison	Middlebury	05753	ĺ				58	TRUE					11/08/11
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Why Is There An Appraisal Problem?

Appraisers want strong market evidence that energy-efficiency is valued

but, as their work helps establish market value & they are mostly under trained & have lacked the tools & data to assign value for energy-efficiency, we encounter a classic conundrum.



Which comes first?





"Through a 5-year Memorandum of Understanding with the US Department of Energy, The Appraisal Foundation is very much incorporating the valuation of green buildings in the work of our three independent Boards":

- Appraisal Practices Board (APB),
- Appraisal Standards Board (ASB), &
- Appraiser Qualifications Board (AQB).



"The Appraisal Practices Board (APB) has begun the process of providing guidance on recognized valuation methods and techniques of green buildings with the creation of its first Subject Matter Expert (SME) panel on the topic, *Background Competence*."

The APB intends to create two additional panels:

- Valuation of Residential Green Buildings, and
- Valuation of Non-Residential Green Buildings.



"The Appraiser Qualifications Board (AQB) adopted revisions to the *Real Property Appraiser Qualification Criteria* that will become effective on January 1, 2015,"

"which will require individuals wishing to obtain an appraiser's license or certification to complete qualifying education in the valuation of green buildings,"

"and for those who already possess an appraiser credential, continuing education related to the same topic."



"Lastly, the Appraisal Standards Board (ASB) will issue guidance related to complying with the *Uniform Standards of Professional Appraisal Practice* (USPAP) when valuing green buildings."



The Appraisal Institute (AI) is a membership organization whose "mission is to advance professionalism and ethics, global standards, methodologies, and practices through the professional development of property economics worldwide."

The Appraisal Institute has acknowledged that appraisers need more education about energy efficiency & green building.

Need Help? Call 888-7JOINAI (756-4624)

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Analyze the Value of Going Green with Appraisal Institute Resources

Welcome

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All Things "Green"

Appraisal Institute offers a variety of resources centered around the valuation of sustainable properties.

DOWNLOADS

Residential Green and Energy Efficient Addendum Assists appraisers in analyzing "Green" features and properties.

FAQs: Valuation of Sustainable Buildings Professional Development Program

Additional Resources: Only available to "green" course participants. Click below on the course/s you have taken to access these resources.

Introduction to Green Buildings: Principles &

FIND AN APPRAISER

Search for a designated member who has completed the Valuation of Sustainable Buildings Professional Development Program:

Residential

Commercial

Sandra K. Adomatis, SRA, Provides Information about Al's Internal "Green" Initiatives

Appraisal Institute's Green Val



Professionals Providing Real Estate Solutions

Per the Appraisal Institute:

- The objective of this Addendum is to standardize the communication of the high performing features of residential properties.
- Identifying the features not found on the 1004 form provides a basis for comparable selection & analysis of the features.
- Builders, contractors, homeowners, and third party verifiers are encouraged to complete this Addendum and present to appraisers, agents, lenders, & homeowners.

Jeffrey Gephart, Vermontwise Energy Services, Inc.



	Client File &		Appealed File &							
Residential Green and Energy Efficien										
	Addendum									
	Client:		1.1127							
	Subject Property:									
	City:	000 00 100 10	State:	Zip:						

Additional resources to ald in the valuation of given properties and the completion of this form can be found at http://www.accombationsistes.com/education/storm_energy additions.com/

The appraiser hareby certifies that the information provided within this addendum

- has been considered in the appraiser's development of the appraisal of the subject property only for the client and intended users)
 identified in the accruisal report and only for the intended use stated in the report.
- is not provided by the appraiser for any other purpose and should not be relied upon by parties other than those identified by the
 appraiser as the client or intended user's) in the report.
- is the result of the appraiser's routine inspection of and inquiries about the subject property's green and energy efficient features.
 Extraordinary assumption: Data provided herein is assumed to be accurate and if found to be in error could after the appraiser's positions or constrainer.
- is not made as a representation or as a warranty as to the efficiency, quality, function, operability, reliability or cost savings of the reported items or of the subject property in general, and this addendum should not be relied upon for such assessments.

Bases helding: The practice of creating structures and using processes that are environmentally responsible and resource-efficient throughout a building's Mocycle from sitting to design, construction, operation, maintenance, renovation, and deconstruction. This practice expands and complements the classic building design concerns of economy, utility, durability, and comfort. High Performance building and green building are stem used insertinguisty.

St. Demonts of Green Building. A green building has attributes that fall into the six elements of green building known as (1) site, (2) water, (3) energy, (4) materials, (5) indeer air quality, and (6) maintenance and operation. A Green Building will be energy efficient but an energy efficient building is not synonymous with Green Building.

Green Features									
The following items are	considered with	in the appraised value of the subject property:							
Certification	Year Certified:	Certifying Organization: Home Innovation Research Labs (ICC-700) USGBC (LEED) Other:	☐ Verification Reviewed on site	Certification attached to this report					
Rating	Score:	□ LEED Certified: □ LEED Silver □ LEED Gold □ LEED Platinum							
		□ ICC-700 National Green Building Standard Certified: □ Bronze □ Silver □ Gold □ Emerald							
	Green Cartifying Organization UFL (website)								
Additions	Explain any additions or changes made to the structure since it was certified: Do changes require recertification to verify rating is still applicable? Yes No								
Comments Attach the rating worksheet that provides the ratings for each observed to provide a better understanding of the features. The worksheet will assist in commants the		built green but not formally certified, it still deserve hysis is of the structure's physical, economic, and							



Valuation of Sustainable Buildings Professional Development Program & Registry

Welcome

Classroom Education

Online Education

Publications & Podcasts

Webinars

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All Things "Green"

- Introduction to Green Buildings: Principles & Concepts
- Case Studies in Appraising Green Residential Buildings
- Case Studies in Appraising Green Commercial Buildings
- Residential and Commercial Valuation of Solar

FIND AN APPRAISER

Search for a designated member who has completed the Valuation of Sustainable Buildings Professional Development Program:

Residential

Commercial

Sandra K. Adomatis, SRA, Provides Information about Al's Internal "Green" Initiatives



GBCI CMP

The Appraisal Institute is an Education Provider with the US Green Building Council (USGBC).

All programs listed here are approved with GBCI for the LEED Credential Maintenance Program.

Educate Yourself About Appraisal Methods

- Sales Comparison Approach
- Cost Approach
- Income Capitalization Approach

Support use of the Income Capitalization Approach:

- Request local efficiency program sponsors & HERS Rating Agencies calculate the net present value (NPV) of the energy savings for the HERS Rated home versus a home built to your minimum state energy code criteria.
 - Include the NPV on the Al Addendum provided to the appraiser.
 - These savings are especially significant with a Passive House.

Communication Allowed under Lending Guidelines — Dodd-Frank Bill

- Appraisers can talk with builders, brokers, agents, and sellers.
- Builders, brokers, agents, and sellers can <u>provide the appraiser with</u> documents.
- Builders, brokers, agents, and sellers can <u>accompany appraiser on the inspection.</u>
- Appraisers cannot be pressured by loan officer or others involved in the process to arrive at a value conclusion or to omit important facts.

The Competency Rule Applies to Your Project

An appraiser must:

- 1) be competent to perform the assignment,
- 2) acquire the necessary competency to perform the assignment, or
- 3) decline or withdraw from he assignment.

Competency requires:

- 1) The ability to properly identify the problem to be addressed, and
- The knowledge & experience to complete the assignment competently, and
- 3) Recognition of, and compliance with laws and regulations that apply to the appraiser or to the assignment...<u>includes familiarity</u> with a specific type of property.

Source: *Appraising ENERGY STAR Qualified Homes* - June 30,2010 Brian Ng, Karen Argeris, Donald Briggs, Sandra Adomatis

Improving the Appraisal & Lending Process

- Reach out to appraisers about these national & local efforts through their local trade associations.
- Contribute newsletter articles & web postings for association publication.
- Explore outreach to appraisers through state appraisal regulatory boards as not all are likely to be association members.
- Explore ways to increase continuing education for appraisers.
 - Colorado Energy Office recently offered incentives for appraisal training.

Page 2

VT Chapter Newsletter

New MLS Resources Available to Appraisers

For the last few years the Vermont Chapter of the Appraisal Institute (AI-VT) has been working with a group of associations and businesses called the Vermont Green Home Alliance (VGHA), seeking to disseminate information about energy-efficient and green building methods. The VGHA includes:

Appraisal Institute - Vermont Chapter Building for Social Responsibility Efficiency Vermont Home Builders & Remodelers Assoc. of Northern

Vermont Energy Investment Corp Vermont Green Building Network rn Vermont Housing Finance Agency

Vermont Association of REALTORS®

VT Passive House Alliance - Vermont Chapter

Vermont Mortgage Bankers Association

Green Homes Data on MLS! Officers of the Vermont Chapter of the Appraisal Institute have worked to educate group members about appraisal practices and the appraisal industry. In turn, the Association has also learned about new resources available to appraisers. Through this process one of the points AI-VT has consistently made to VGHA members is that appraisers need more data on energy-efficient and green homes and the market's response to them.

The VGHA responded to the call for more data and approached the Multiple Listing Service (MLS) that covers all of Vermont, the Northern New England Real Estate Network (NNEREN). With NNEREN's support and cooperation, the following features are now included in the MLS:

- Home Energy Rating Index Scores
 NNEREN now has a data field for recording Home Energy Rating Index Scores. A Home Energy Rating provides a nationally recognized, standard for measuring a home's energy-efficiency & projecting its energy use.
 - NNEREN intends to improve the display of this data by providing it as a graphic which will provide context for the Home Energy Rating Index Score
- Third-party Verified Building Certifications
 NNEREN now has third-party verified Building Certifications in its Coded Features section including the following:
 - Energy Star Certified Home
 - HERS Rated
 - <u>LEED for Homes</u>-Platinum
 - o LEED for Homes-Gold
 - LEED for Homes-Silver

Jeffrey Gephart, Vermontwise Energy Services, Inc.

Sandra Adomatis, the appraiser credited with developing the Al Addendum, provides the following advice (augmented by the presenter):

 Complete the Al's Res attach a copy of:

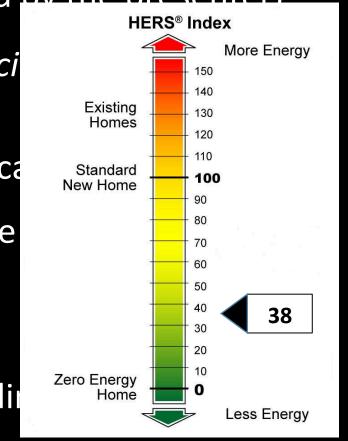
• any state or local e

 the full Home Ener Rating Certificate)

a graphic display o

• 3rd party verified e

Energy Effici ance certification ncluding the ng Index green buildi



Ask questions about the appraiser's qualifications before the appraisal begins,

or your client could face the cost of two appraisals.

 How many hours of energy-efficiency & green building education has the appraiser completed?

Adomatis feels that 14 hours is appropriate based on Al's "green" courses. Unfortunately, it is unlikely that many appraisers have that many hours yet, as these courses are so new.

• What is their actual experience appraising green homes?

- Is the appraiser familiar with the AI Addendum?
- How will the appraiser assign value to the AI *Addendum* defined green categories: "(1) site, (2) water, (3) energy, (4) materials, (5) indoor air quality, & (6) maintenance and operation?"
- Ask if the appraiser uses net present value to calculate annual energy performance savings, what are the assumptions, methodology & duration for the savings?
- Does the appraiser subscribe to the local MLS?

If no, this causes concerns about competency above & beyond energy efficiency and green building.

- Provide the AI *Addendum* & attachments to the appraiser before beginning the site visit of the subject property.
- Someone knowledgeable about the efficiency & green features in the home should accompany the appraiser to clarify, elaborate, & answer the appraiser's questions.
- If you are selling the home, have your listing agent attach to the MLS listing the Al *Addendum* & other documents previously itemized.

Outreach to Mortgage Lenders

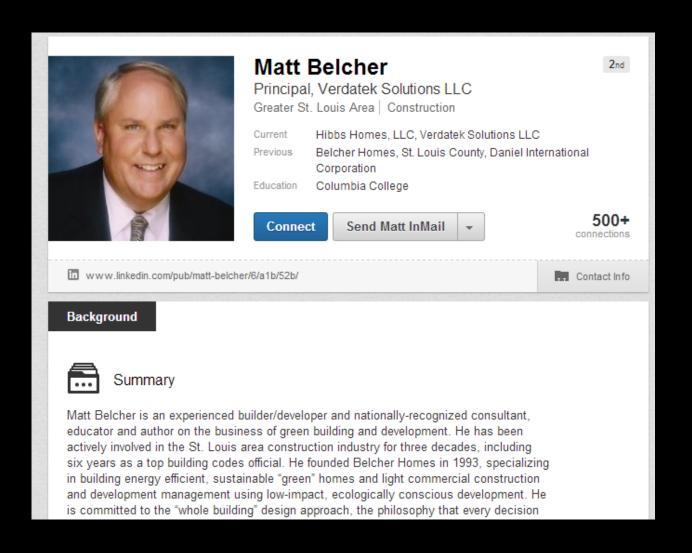
- Reach out to lenders on these national & local efforts through their trade associations.
- Contribute newsletter articles & web postings for association publication.
- Make sure lenders know that you will be counseling your clients to insist on appraiser competency & that you will be utilizing the AI Addendum to assist appraisers in understanding the <u>specialized</u> <u>homes</u> you are building.

Find a Supportive Mortgage Lender

• Include the AI *Addendum* with the bank's loan application...

(it's the trigger with regard to the Competency Rule, PULL IT)!

- Work with the lender to find an appraiser competent to inspect a high-performance home.
- Consider an agreement with a local lender such as the one used by Missouri builder and green building educator Matt Belcher.



Builder, Matt Belcher's Agreement with Lenders:

This Home is being built/renovated/updated to nationally recognized standards above prevailing code.

It is designed and constructed with unique features and materials and with highly efficient equipment and in accordance with high efficiency standards.

The Lender shall choose an Appraiser educated and knowledgeable in this type of valuation of these <u>specialized Homes</u>, preferably an appraiser who holds a professional appraisal designation that requires advanced education on such issues as the valuation of sustainable buildings (e.g., MAI or SRA designations from the Appraisal Institute).

The appraiser shall provide verification of green valuation education of 14 hours or more from a qualified and knowledgeable educational provider and knowledge to be permitted to conduct the appraisal for this project.

It Is Up To Us

- Some individuals will be motivated to build to the Passive House standard due to environmental ethics & global warming concerns.
- More would be reached if our real estate market made visible the compelling, & quantifiable, economic benefits of building to the Passive House Standard.
- We must convince lenders & appraisers that proper valuation of high energy performance buildings is a low risk, good business decision that also provides environmental benefits.
- It is up to us architects, builders, CPHCs, homeowners, efficiency program sponsors, HERS agencies who seek to significantly & rapidly transform our built environment, to recognize the additional task we face in building a more rational real estate market & to get this job done where we live.

